

Agency Snapshot

ABOUT US

- Founded in 2010
- Boutique digital agency
- 79 clients in the last six years
- Online strategy, design, websites, apps and banner development, email marketing (EDMs), content marketing, video production and social media management.



CLIENTS SPORTS/LIFESTYLE







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CLIENTS GOVERNMENT/CORPORATE







Sample Website Projects

LEXUS - EBOUTIQUE





KIA - GO BEYOND EXPECTATIONS





TOTOTA - ONLINE PURCHASE SITE





FULLERTON HEALTH





SINGAPORE SPORTS HUB - HERE TO PLAY



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ONEBASIA





MICHELLE MASON (eCommerce)





The Scotch Malt Whisky Society (eCommerce)





SOGURT





THE COCONUT CLUB



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ZERO CUISINE





ASQE





GLOBAL-ASIA LEADERSHIP ACCELERATOR PROGRAMME





SINGAPORE BUSINESS LEADERS PROGRAMME



AFF SUZUKI CUP 2010 - 2016







SAFF SUZUKI CUP 2018



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GRAPPLE ASIA





DR MARK LOH







AFF SUZUKI CUP PROJECT HIGHLIGHTS

INTRODUCTION

- The AFF Suzuki Cup is the premier football tournament in SE Asia
- The old 2008 website was a static one that was underperforming in terms of traffic, being the official website of such a high profile event
- It also had no social media presence
- We took over the project for the 2010 tournament and they quickly became our favourite client





AFF SUZUKI CUP 2010

- Redesigned from the ground up
- Gave fans a much richer experience including LIVE score updates, news reports, photo galleries, match highlight videos and player profiles
- Increased traffic (page views) by 1023% from 2008
- Integrated and managed social media for user generated content - Facebook page & YouTube channel
- Facebook page 193,172 fans in 4 months
- YouTube channel 1.8 million views in 4 months





AFF SUZUKI CUP 2012

- Improved from 2010
- Added live streaming of events
- Added and integrated Twitter feed
- Integrated live social feed on website and live fan tweets
- 12.3% increase in unique visitors from 2010
- 12.1% increase in traffic from 2010
- Facebook page 235,000 fans in 4 months
- YouTube channel 3.4 million views (115% increase)
- Twitter 21,807 followers, over 600,000 mentions





SOCIAL CONTESTS

- Created and managed Facebook apps/ contests
- Ultimate Fan contest Winner was given a
 Suzuki motorcycle
- Contests had over 81,000 page views garnering more than 50,000 votes



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AFF SUZUKI CUP 2014

- Completely redesigned and rebuilt for 2014
- Responsive website for optimized viewing across all devices
- Multi-language site English, Bahasa, Thai, Vietnamese
- New and improved social media highlights wall
- Added and integrated Instagram
- Increased focus on sponsors and ads, including sponsor-specific zones
- Social Media
 Facebook page currently 631,000 fans YouTube - 102,000 subscribers
 Twitter - 50,000 followers
 Instagram - 5,200 followers





AFF SUZUKI CUP 2016

- Completely redesigned and rebuilt for 2016
- Responsive website for optimized viewing across all devices
- Added new feature which allows users to select their favourite team so that teamspecific content will always appear on the homepage
- Added country-specific content modules (Thailand) so that specialised content only appears when viewed in targeted countries





COMMUNITY MANAGEMENT

myActiveSG / Sport Singapore

CHALLENGE

In September 2015, SportSG tasked us to run their main Facebook channel, ActiveSG with the main objectives of growing page likes and increasing engagement with ActiveSG members.

STRATEGY

Looking at the analytics, we learnt and tested the content types and formats that really resonated with our audience and therefore crafted our content calendar and social campaigns to match this. On the community management front, the data showed that more and more people were making queries regarding ActiveSG's membership, fitness facilities and programmes so we transformed it into a social customer care platform and were highly responsive to queries and personal messages.

RESULTS

Since taking over, we've grown the ActiveSG community by 331.4%, and kept our response times to under 3 hours. As a result of this, SportSG has also tasked gyro to manage 4 more social channels for 2017-2018.



myActiveSG

to April - IngA Of

The winners are in! Congratulations, Shahrim Mahmud, you've won a pair of Singapore Rugby 7s passes to watch the world's greatest rugby 7s players! Please PM us so that we can get in touch with you.

#RugbyFanInYou #SG7s #RockRuckandRumble #SingaporeRugby #HK7s #WhereTheWorldComesToPlay #AsiaRugby





ActiveSG

Congratulations





FOR MORE INFORMATION PLEASE CONTACT

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THANKYOU!

